

Mark Rosenbaum  
*Commission Chair*

November 28, 2007

Bertha Ferrán  
*Commissioner*

Mr. Harold Williams  
President  
CH2A & Associates, Inc.  
2752 N. Williams Avenue  
Portland, Oregon 97227

Sal Kadri  
*Commissioner*

John C. Mohlis  
*Commissioner*

Dear Mr. Williams:

Charles A. Wilhoite  
*Commissioner*

The Board of Commissioners of the Portland Development Commission is pleased to recommend you and your firm CH2A & Associates as one of the architects of our success over the last year and a half. This Board has been committed to a community engagement strategy based on openness, transparency and accountability, and your efforts have allowed PDC to reach out to people and communities that have traditionally not had access to or a voice in our processes.

Tom Potter  
*Mayor*

CH2A & Associates efforts have included nontraditional outreach, including informal and effective community meetings, as well as your interview project that resulted in over 500 contacts made with businesses, developers, unions, minority community leaders, and others. As a result, PDC was able to set a strategic direction for its communications and outreach that are now better connected with more and diverse people and communities than ever before.

Bruce A. Warner  
*Executive Director*

The Board and executive leadership at PDC are especially appreciative of your approach that reaches out, engages comprehensively, and then reports back the unvarnished facts and actual opinions and perceptions that are out in the community. We especially appreciated your assistance and guidance on high-profile, controversial projects such as the Beech Street development and others where having the pulse of the community were essential for success.

www.pdc.us

222 Northwest  
Fifth Avenue  
Portland, OR  
97209-3859

tel: 503.823.3200  
fax: 503.823.3368  
TTY: 503.823.3366

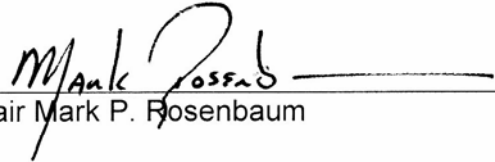
You and your firm CH2A & Associates also received high marks for the training you provided to the agency's executive team as well as the Public Affairs, Public Involvement, and Future of Urban Renewal teams. It is essential for PDC staff to learn and understand the history of the African-American community and other groups in Portland as we continue our new direction.

The Board of Commissioners appreciates and commends the work you have done on behalf of PDC and all the citizens of Portland. By helping to ensure diverse and inclusive community engagement, and by making sure that all voices are heard, we can together make this a truly great city. We realize that you and your firm CH2A & Associates are on the cutting edge in the field of consulting. CH2A's unique, effective, and timely approach is remarkable. We recommend your services to all government and private entities seeking to improve community engagement, citizen participation, and public outreach. We as a Board would like to thank you for all your



hard work, direction, dedication, and commitment during these times of change and uncertainty.

Sincerely,

  
Chair Mark P. Rosenbaum

  
Commissioner Bertha Ferran

  
Commissioner Sal Kadri

  
Commissioner John Mohlis

  
Commissioner Charles Wilhoite

cc: Mr. Bruce Warner  
Mr. John Jackley  
Ms. Renee Castilla

MR/jj